

	QUALITY AND ENVIRONMENTAL MANAGEMENT DEPARTMENT	Fecha: June 2024
QUALITY AND ENVIRONMENTAL MANAGEMENT SYSTEM		Revision: 12 Page 1 de 1

QUALITY POLICY

The Cobra Group's Organization adopts the ISO 9001 Quality Management model to identify and mitigate any Quality deficiencies that may arise during the execution of Works and Services.

The permanent objective of the Quality Management System is to establish the necessary actions to prevent and correct any incidents related to quality during the development of Works and Services, and being available to interested parties.

Within the Context of the Cobra Group's Organization, it adopts a commitment to environmental protection, which includes the sustainable use of resources, climate change, mitigation and adaptation, and the protection of biodiversity and ecosystems. This commitment covers all activities related to Works and Services developed in any Region or Country, within the following Business Areas:

- **Networks** – Services and activities related to the maintenance of Electrical, Gas, Water, and Communication Distribution Networks. Auxiliary Services.
- **Specialized Installations** – Electrical and Mechanical Installations, Mechanical Assemblies, Comprehensive Maintenance, Control Systems, and Infrastructure Management.
- **Integrated Projects** – Power Generation, Oil & Gas, and Environmental Projects.
- **Investment Assets.**

The Quality Policy is based on the following strategic guidelines:

- Increase **PRODUCTIVITY** and **PROFITABILITY** of our activities: improving Planning, Organization, and Execution in Works and Services by applying Cobra Group's Management and Execution Procedures throughout the Organization to make the best use of production means and resources with the goal of, achieving the expected results in each Branch, Subsidiary, Region, and Country continuously and permanently.
- Strengthen **COMPETITIVE POSITION** and consolidate **ENTREPRENEURIAL SPIRIT** developing our Service Company culture through values of Quality, Environment, Safety, and Occupational Health, and regulatory compliance as the foundation of our business excellence.
- Achieve and maintain **CLIENT SATISFACTION**: showing integrity and responsibility in meeting the needs and expectations of Clients by fulfilling their requirements, from the offer preparation that they expect and desire to invoicing and collection.
- Ensure the **SECURITY, SATISFACTION, and PROFESSIONAL DEVELOPMENT** of the Workforce as the basis for the growth of our Organization in any Region or Country.
- Embrace **CONTINUOUS IMPROVEMENT** as a fundamental tool of the Quality Management System by meeting the established objectives in Branches and Subsidiaries.
- Maintain **CLIENT TRUST** in the long term as an essential commitment: fulfilling contractual requirements, applicable legislation, and regulations in contracted Projects, Works, and Services.
- Comply and enforce Cobra Group's Quality Policy which everyone's responsibility within the Organization.

Madrid, June 2024



Jose María Castillo Lacabex
Sole Administrator